

**CUSTOMER DATA – AGREEMENT OF USE**

I authorise Performance Monitoring Systems Limited trading as Redkite Systems to use the data supplied by ( **Fire & Rescue Service**) and held in the database of the Redkite PDS system in accordance with the Eight Principles of the 1998 Data Protection Act in addition to the rules outlined in this agreement.

I authorise the data to be used for the following purposes only:

- For use by members of the Redkite development team to undertake system enhancements
- For use by members of the Redkite development team for internal User Acceptance tests
- For use by the Redkite support and development team in order to investigate any problems found during Acceptance Testing
- For use by the Redkite support and development team for System Testing
- For use by the Redkite support team for System support team training
- For use by the Redkite support and development team to investigate problems reported
- For use by ( **Fire and Rescue Service**) authorised personnel

Period of Data Retention

I authorise Redkite Systems to retain the data supplied from the date of this agreement and for the purposes agreed.

Use of Data

The data will be stored on a server accessible only by members of the Redkite Systems support and development team and authorised users approved by ( **Fire and Rescue Service**).

The data provided by **FRS** will be used solely for the purposes you have specified in this agreement.

All copies of the data will returned to **FRS** when the agreement period end has been reached and we will write to you to confirm this has occurred.

On behalf of **Fire and Rescue Service**

Signed: ..... Name:.....

Position: .....

Authority: ..... Date:.....

On behalf of Redkite Systems Ltd:

Signed: ..... Date:.....